

	General Stores Drug stores
Central Stores	
	Supply to all sections IPD Pharmacy /OPD Pharmacy
	2 app. 5 to an economic
	Ticket Section — Registration— Consultation
Medical Record	
	Investigation fee deposits
	Į.
	DC/LAMA Admission
	Separate Record for Medico Legal files.
	The hospital kitchen is run by the Contractor approved by RCC,GMC.
Diet	Patients are provided the below mentioned meals Provided:
	BreakfastLunch
	• Afternoon Tea
	• Dinner Special District and another two Eid feativele
	Special Diet is provided on the two Eid festivals.
Establishment	Main Office Establishment section is functioning under the supervision of Head Assistant
	Establishment section is functioning under the supervision of Head Assistant who is in turn answerable to Medical Superintendent.
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Loundmy	 One Laundry Operator The hospital is provided with a 15kg washing machine without driers. It
Laundry	needs to be upgraded to 2 machines of 40kg capacity including a Tumble drier
	 for which process has already been initiated. The Hospital has indoor and outdoor pharmacies where free medicine is
Pharmacy	provided to the patients (both admitted and OPD patients).
	 Pharmacy Staff Head Pharmacist supervises the work of senior/Junior Pharmacists who
	manage the indoor/outdoor dispensaries.
	• OPD patients are provided free medicine for a minimum of 15 days. Patients from remote areas are provided medicine for 1 month or more as per need.
	AB-PMJAY beneficiaries are provided free medicine during admission and for
	15 days after discharge from hospital. Assistant Matron
Nursing Department	
	N. Supervisors
	Sr. Grade Nurses
	Jr. Grade Nurses
	↓

	ANM
	V
	Nursing Orderlies
	Sanitation Staff
Procurement	Procurement is through Jammu Kashmir Medical Supplies Corporation Ltd. (JKMSCL) and RCC approval
	The Hospital has 4 ambulances and one staff transport Bus.
	Eco Van
	Maruti Van
	• Tata 407
Transport	• Winger
	Bus
	The ambulances are used for patient referral and also for conveying chronic
	patients after discharge to their places of residence as they have no attendants.
Telephone Exchange	Defunct.
Security	Security services are outsourced to United Placement Ltd. (Rajbagh) as per
	RCC approval (GMC)
	30 Security personnel are evenlydeputed by the Agency for duties in
	IMHANS and CGHC, SMHS Complex.
6. Monthly Work done	Sent to Planning department every month as per format given below
	6 days a week in IMHANS and CGHU in SMHS Complex.
1. OPD Schedule	Emergency Services= 24*7 both hospitals
	Admission for patients along with attendants (open ward).
	Admission without attendant's (closed ward).
2. Inpatient Services	• Free medicine to patient.
	• Free basic medical investigations.
	• Clothes and food.
	Maintenance of patient hygiene.
	Proper heating arrangements during winter including indigenous hamam.
	• Free transport services for referral and conveying patients without
	attendant's home after discharge from hospital.
	• Free admission for AB-PMJAY Beneficiaries.
	• CBC=30 Rs.
	• LFT=60 Rs.
	• KFT=30 Rs.
3. Hospital Charges	• B.SUGAR=15 Rs.
(Test Charges etc)	• URE=10 Rs.
	• ECG=30 Rs.
	• LIPID PROFILE=30 Rs.
	• ECT=60 Rs.

	 EEG=300 Rs. K+=20 Rs. Na+=20 Rs. HIV=10 Rs. HCV=10 Rs. Hbsag=60 Rs. ADMISSION=20 Rs. REGISTRATION=20 Rs. M.BOARD FEE.=30 Rs. ATTENDENT PASS=05 Rs. TICKET=10 Rs
4. Visitor Information	Visiting Hours—2-4 P.M exceptions are made for visitors from remote areas. Sunday visiting hours—10:00AM onwards.
a) Visiting Hours	
b) Visiting Pass	Visiting Pass – valid for one week (cost 5 Rs.)
c) Admission Procedure	OPD consultation Advised admission By doctor CHRONIC WARD Registration No ISOLATION WARD Voluntary Types of Admission Relatives Involuntary Social Services Reception Order,(Magistrate) Police (Medico Legal)
d) Discharge Procedure	Patients discharged on advice of consulting Doctor.
e) Meals and Snacks	Meals (Breakfast, Lunch, afternoon tea, Dinner) provided free to admitted patients.
f) Paid Wards	As of now IMHANS, CGHU has no facility of paid wards.
Citizen Charter	Photo Appended.
1. Research	
RTI	No. of applications received 2020-2021 =42 No. of applications disposed off = 42

